

DRS - Resident Tax Filing Information

DRS has made changes to the services the agency is providing to taxpayers. Most notably, DRS will **no longer send out bulk paper state tax forms or instructions to town halls or public libraries.**

In its place, DRS instituted several customer focused initiatives to assist CT taxpayers during this income tax filing season. Below is information for your knowledge. Please direct your residents to the DRS for the most up-to-date information.

Receive State Tax Forms by Mail

Tax payers may request for paper tax forms and instructions to be mailed to their home.

DRS Website

Taxpayers have the ability to access the tax forms and instructions from the DRS website and may download and print the forms. <https://portal.ct.gov/DRS>

Secure Videoconferencing

Taxpayers may schedule appointments to receive real-time tax assistance.

Drop Box

Tax payers may deliver, during normal business hours, hard copies of filings and payments to DRS Drop Box located in Hartford at 450 Columbus Blvd. The drop box will be monitored and emptied multiple times a day.

Online Filings

Free electronic filing of individual income tax forms. <https://portal.ct.gov/DRS/TSC/TSC-Online>

Visit the DRS web page for business hours, phone numbers, email address for questions and portal for electronic filings. <https://portal.ct.gov/DRS/DRS-Forms/DRS-Info-Services-and-Assistance/Services>

[DRS Press Release](#) (02/09/2021).

Get the word out to your residents that the DRS website is a valuable tool during tax